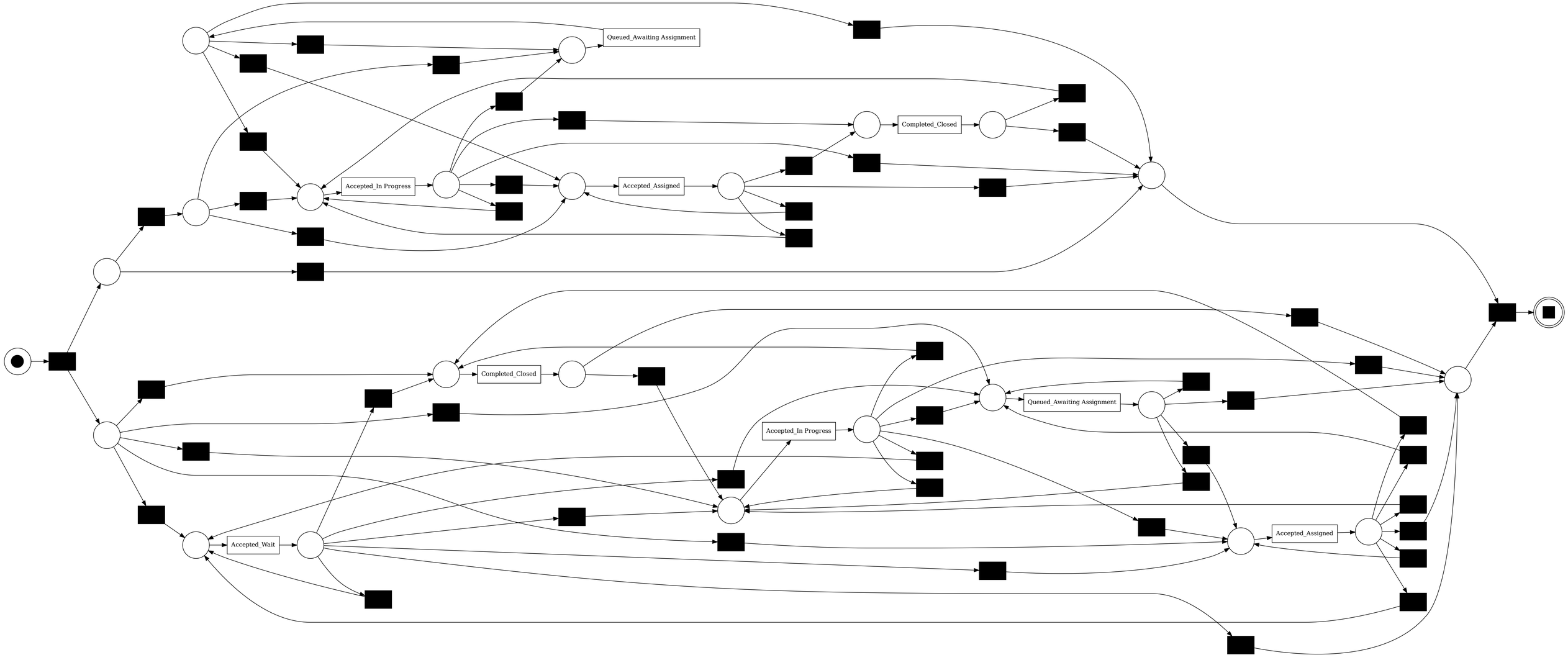
Queued_Awaiting Assignment
Completed_Closed
Accepted_In Progress
Accepted_Assigned
Completed_Closed
Queued_Awaiting Assignment
Accepted_In Progress
Accepted_Wait
Accepted_Assigned