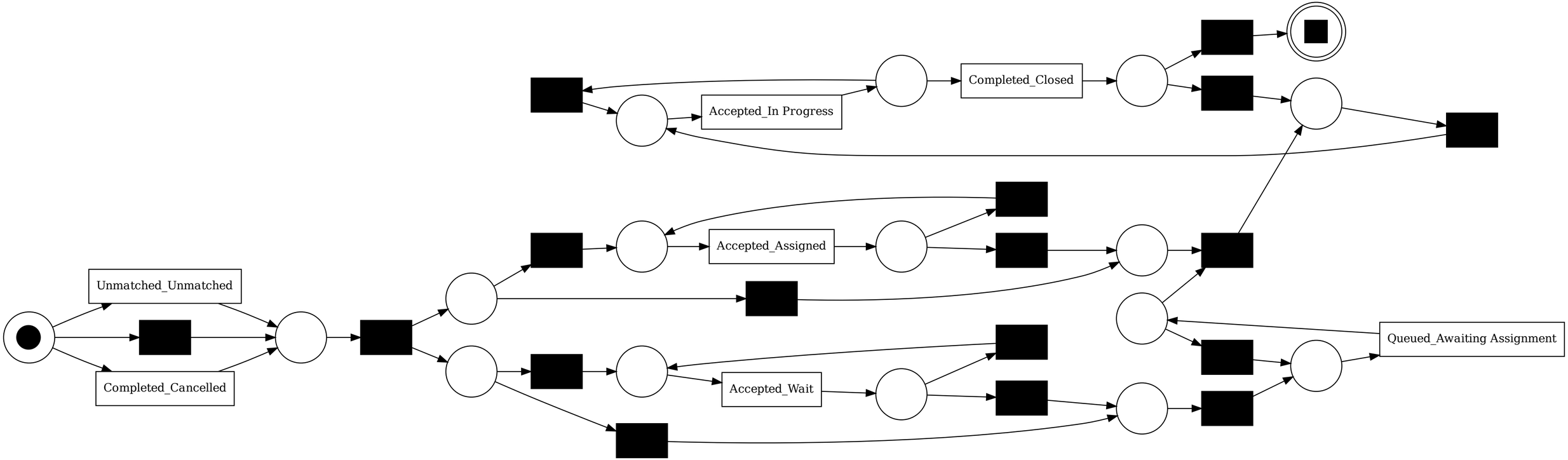
Completed_Closed
Accepted_In Progress
Accepted_Assigned
Unmatched_Unmatched
Queued_Awaiting Assignment
Completed_Cancelled
Accepted_Wait